



INCIDENT INVESTIGATION #201977



23590 Wilderness Canyon Rd, Rapid City, SD

LOCATION DETAILS

Event Date: 11/16/2020 03:15 PM America/Denver

Right-of-Way: County Road

AFFECTED FACILITY

Near Miss: No

Type of Operation Affected: Gas

Line Size and Type: 3/4" Plastic

Facility part of joint trench: No

Asphalt or concrete removed: No

Damage Surface Type and Depth: Dirt 18" - 36"

Arrival Date and Time: 11/17/2020 03:38 PM America/Denver



Distance from Ped to Ped: 0ft

Dimensions of Asphalt or Concrete Removed:

Repairs Taking Place Upon Arrival? Yes

Who Performed Repairs: Both

Contractor Representative: Jacob Hoffmam

Contractor Representative Phone Number: (605) 929-6688

Personnel On Site: 1 supervisor 1forman 3 construction 1 services tech

Vehicles/Equipment Being Used For Repairs: 5 trucks 1 mini

Guards or Barricades On Site: 911 notified fire dept on site

Facilities Replaced or Repaired: Repaired

Replacement Type: Permanant

Occurred During: Business Hours

Time Occurred: 3:15 PM America/Denver

DAMAGER

Company Name: Jacob Hoffman

Contact: Jacob Hoffman

Contact Phone: (605) 929-6688

Type of Work: Cable TV install

Damage Responder: Kevin, Keune

UTILITY INFORMATION

Utility Company Name: Montana Dakota Utilities

Utility Contact Name: Doyle Heying

Utility Contact Phone: (605) 390-8517

Utility Representative: Doyle Heying

Utility Rep Tech#:

Utility Rep. Present on Arrival: Yes

EXCAVATION INFORMATION

Excavator Type: Contractor

Excavation Equipment: Backhoe/Trackhoe

Work Performed: Cable Television

Excavator downtime? Yes

Downtime hours: No

Downtime cost: No

NOTIFICATION AND LOCATING

One Call Center notified: No

Locator Type: Unknown/Other

Work area white-lined: No

Ticket Number:

Date Located:

Located By:

INTERRUPTION AND RESTORATION

Event cause Interruption: Yes

Interruption hours:

Customers Affected (approx.): 1

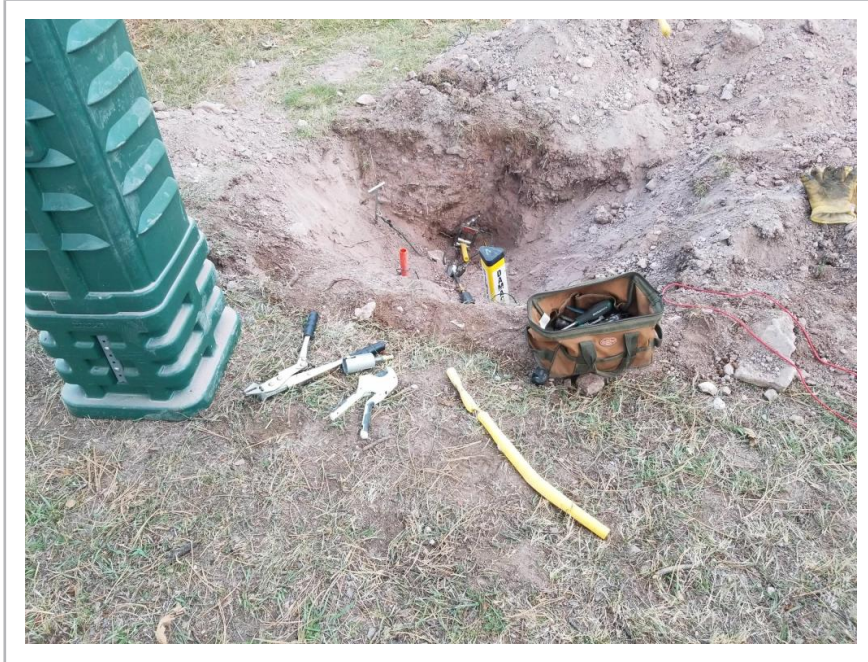
ROOT CAUSE

Root Cause: No notification made to One-Call Center / 811

COMMENTS

Assessment Comments: The Contractors working without a locate request they dug through a Montana Dakota utilities gas service cutting it in half, gas was blowing, 911 and 811 were both notified.

NEW INCIDENT PHOTOS



Date: 11/17/2020 03:44 PM
America/Denver

Latitude: 43.986235

Longitude: -103.316781

Heading: 357 degrees



Date: 11/17/2020 03:44 PM
America/Denver

Latitude: 43.986248

Longitude: -103.316776

Heading: 23 degrees



Date: 11/17/2020 03:45 PM
America/Denver

Latitude: 43.986279

Longitude: -103.316779

Heading: 196 degrees



Date: 11/17/2020 03:52 PM
America/Denver

Latitude: 43.986268

Longitude: -103.316868

Heading: 9 degrees



Date: 11/17/2020 03:52 PM
America/Denver

Latitude: 43.986291

Longitude: -103.316834

Heading: 24 degrees



Date: 11/17/2020 03:52 PM
America/Denver

Latitude: 43.986294

Longitude: -103.316828

Heading: 40 degrees