RCS had called in a locate ticket (2030130011) on 10/27/20. The ticket information required the locate companies to meet with RCS onsite to describe the area needing to be located. The meet date/time on the ticket was 10/29/20 at 4:00 pm. The ticket also described the direction where to meet RCS (Joe Williams) onsite.

The locator for MDU showed up at the required time on the ticket for the meet. RCS did not show for the meeting. Not only was the MDU locator there, but so was the locator for VAST. They called RCS and was told the meeting was not until 11/02/20 at 2pm. Again, the MDU locater showed up at the time the contractor told them to and RCS was not present. Again, the locater called RCS to see where they were. RCS told them it would be at 4pm instead of 2pm. MDU locator showed up again at 4pm to meet and there was no one there.

MDU's locator was unable to contact Joel Williams with RCS when they showed up to the site, at the new meet time as per instructed by RCS, and noticed RCS wasn't onsite. MDU's locater saw the City of Lead was there locating so the MDU locator asked them if they knew where the work area was. The city told MDU locators the work was being performed from the edge of the asphalt at the gate going into mine on Canyon. The MDU locator hooked up to the main there and located.

Although there were no markings, limited description, and no contact from RCS, MDU's locator located the facilities and felt they understood the work area. The main on Canyon Street was accurately located and the main teeing into the main on Canyon Street was not located as RCS has stated.

When RCS called in their verification ticket on 11/03/20 MDU's locator responded in a timely manner and marked the line and were able to confirm the area needing to be marked. RCS did the right thing to request a verification when they had concerns of all line being located and to ensure that all gas facilities within the work area where marked, and damage was avoided.

Several factors that played into this near miss include

- 1. RCS not meeting with locators at the time described in the locate ticket and follow up meeting were not followed through with by RCS.
- 2. Without the meeting that was requested by RCS, there was doubt of the actual work location that needed to be located.
- 3. One call Appointment tickets require excavation to start 48 hours after the appointment, with RCS changing the appointment date and time this verification was called in with 48 hours of the last appointment time (which never occurred).
- 4. When the locate was completed part of the locate was missed by MDU's locator.

In the future if the original meet time stated on the ticket can't be maid then the contractor may need to modify the current ticket to update meet time and location or cancel and submit a new ticket, with the understanding that the work date/time would need to be adjusted. This way it keeps everyone involved on the same page and helps alleviate any confusion or frustrations.

## TICKET 2030130011



Phone: (605) 342-3787

Excavator

Fax:

Type:

Ticket Number: 2030130011 Old Ticket:

Source: Portal Ticket Tvpe: Appointment-Project

10/27/2020 4:18 PM Date:

Update By: 11/19/2020 4:00 PM Expires On: 11/23/2020 4:00 PM

RESPONSE STATUS AS OF TUESDAY, DECEMBER 15, 2020 10:06 AM

**STATUS** CODE **FACILITIES** NAME

COMPANY INFORMATION

R.C.S. CONSTRUCTION 1314 Fountain Plaza Drive

Rapid City, SD 57702

Phone Email

Caller Evan Walterman (605) 389-6308 evan@rcsconst.com Contact Joel Williams (605) 389-6308 evan@rcsconst.com

Alt Phone (605) 389-6308

WORK INFORMATION

11/2/2020 4:00 PM SD Work Date: State: **LAWRENCE RCS** Construction County: Done For:

**LEAD** 2 Months Place: Duration: Canyon Street **False** 

Street: Explosives: E Summit Street True Right of Way: Intersection: Utility Install False Nature of Work: Tunnel/Bore:

Meet Requested: True Meet Date/Time: 10/29/2020 4:00 PM

TRSQ: 10' Depth:

DRIVING DIRECTIONS

Meet at the South side of the intersection of E. Summit Street and Canyon Street to review the work area.

REMARKS

Work Date: 11/2/2020 2:00:00 PM Meet Joel Williams with RCS Construction at the South side of the intersection of E. Summit Street and Canyon Street. Joel will show everyone the work area. The area is Canyon Street South towards the abandon section of road which is the alternate access to the Ross Yard, APPX 0.25 MI. See below map of work area

## MEMBERS

CODE NAME

BH3 Black Hills Power and Light Company

UW1 CTLQL-CenturyLink

LDC City Of Lead

LDD Lead-deadwood Sanitary District

**SDC** Midcontinent Communications

MT4 Montana-Dakota Utilities Company CODE NAME

BHF Vast Broadband