

September 10, 2020

Montana Dakota Utilities, Co. PO Box 1060 Rapid City, South Dakota 57709 Attn: Marcus Christensen

Dear Mr. Christensen:

RE: OC20 – 062 – In the Matter of the Complaint Filed by **Montana Dakota Utilities**, Rapid City, SD against **F16 Services**, Lawrence, SD for an incident occurring on August 29, 2020 at 20898 Maitland Road, Deadwood, SD.

In reviewing the submitted information, South Dakota One Call has determined this complaint does not meet filing requirements due to the following:

- Inconsistent Information provided on contacting 811 and 911 between complaint and Incident Investigation Report.
- Emergency Services Incident Report not submitted.

The information filed in a complaint must contain accurate information, including the correct company name, address and statue(s) violated. It must also contain accurate statements and must not be inconsistent with any attached documentation. South Dakota One Call reserves the right to vet and close a complaint, if any information is found to be incomplete, incorrect, or inconsistent with supporting materials. In reviewing the submitted information, South Dakota One Call has determined it does not meet these requirements to move forward. South Dakota One Call considers this docket closed. No further action will be taken by the Board of Directors in this matter. If you so choose, you may resubmit this complaint.

Per 49-7A-21. Complaint and order prerequisites for penalty--Time limit. No penalty may be imposed pursuant to §§ 49-7A-18 and 49-7A-19 except by order following a complaint pursuant to § 49-7A-17. A complaint alleging a violation of any statute, except § 49-7A-12, or alleging a violation of any rule of the Statewide One-Call Notification Board shall be brought not later than ninety days after the discovery of the alleged violation, but in no case may the complaint be brought more than one year after the date of the alleged violation. Any complaint alleging a violation of § 49-7A-12 shall be brought within one year of discovery of the alleged violation.

Please email Larry Janes at exedir@sdonecall.com or Codi Gregg at deputydirector@sd811.com with any written questions.

Respectfully,
Larry L. Janes
Executive Director
South Dakota One Call Notification Board