South Dakota One Call Notification Board PO Box 187 Rapid City, SD 57709

IMPORTANT: This form is provided only as assistance in preparing your South Dakota One Call Complaint. Although it is not required, we encourage you to use this form. Please be as thorough as possible to assist the Enforcement Panel in making its determination. You may include additional information as necessary.

Complaint filed on behalf of or by:	Montana Dakota Utilities
Contact Person:	Marcus Christensen
Phone	(605) 355-4035
Name or Company Name	Montana Dakota Utilities
Street Address or PO Box	PO Box 1060 Rapid City, South Dakota 57709 United States
Email	marcus.christensen@mdu.com
Date	Sep 02, 2020
Name of excavator / facility operator:	UNDERGROUND SOLUTIONS INC
Phone	(605) 498-8086
Name or Company Name	UNDERGROUND SOLUTIONS INC
Street Address or PO Box	27077 SUNDOWNER AVE Sioux Falls, South Dakota 57106 United States
Email	amandab@usiburial.com
Is this party aware of your allegations?	No

ALL SPECIFIC STATUTES AND ADMINISTRATIVE RULES MUST BE STATED:

49-7A-8. Location of underground facilities--Marking.

An operator shall, upon receipt of the notice, advise the excavator of the location of underground facilities in the proposed excavation area by marking the location of the facilities with stakes, flags, paint, or other clearly identifiable marking within eighteen inches horizontally from the exterior sides of the underground facilities. The board shall promulgate rules, pursuant to chapter 1-26, to establish the response time for operators to mark the underground facilities. The response time shall be no later than forty-eight hours after the receipt of the notice, excluding Saturdays, Sundays, and legal holidays of the state or the excavation start time provided by the excavator, whichever is later. The response time may be less than forty-eight hours for emergency or subsequent inquiries to the original locate request and may be longer than forty-eight hours for nonexcavation requests. Excavators shall maintain a minimum horizontal clearance of eighteen inches between a marked underground facility and the cutting edge of any mechanical equipment. If excavation is required within eighteen inches, horizontally, the excavator shall expose the facility with hand tools or noninvasive methods approved pursuant to

rule and shall protect and support the facility prior to further excavation with mechanical equipment.

49-7A-12. Notification of damage to underground facility--Repairs--Flammable, toxic, or corrosive gas or liquid.

If any underground facility is damaged, dislocated, or disturbed in advance of or during excavation work, the excavator shall immediately notify the one-call notification center and, if known, the operator of the facility of the damage, dislocation, or disturbance. No excavator may conceal or attempt to conceal any damage, dislocation, or disturbance, nor may that excavator attempt to make any repair to the facility unless authorized by the operator of the facility. If the damage, dislocation, or disturbance results in the escape of any flammable, toxic, or corrosive gas or liquid, the excavator shall immediately report the escape to the authorities by calling the 911 emergency telephone number and notifying the one-call notification center and, if known, the operator of the facility.

Other information to support your position:

Contractor was installing a cable line when they hit the gas service line with there trencher. Contractor did have a valid locate ticket at the time of damage. Gas was blowing, 811 was notified, and 911 was not.

Street Address / location of alleged violation:	704 Pahasapa Rd
City	Rapid City
State	SD
Date of alleged violation:	Aug 27, 2020
Time of alleged violation:	09:40 AM

Describe your allegation:

Contractor was installing a cable line when they hit the gas service line with there trencher. Contractor did have a valid locate ticket at the time of damage. Gas was blowing, 811 was notified, and 911 was not.

Do you believe the alleged violation to be intentional?	No
Was a locate requested from SD One Call?	Yes
Locate ticket #:	2023285254
Start date on ticket:	Aug 21, 2020
Start time on ticket:	02:30 PM
Did the excavator wait until the start date / time on the ticket before commencing excavation?	Yes
Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?	No

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Hit the gas service line with there trenching equipment.

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Were buried facilities exposed by hand or non- invasive equipment prior to excavation?	No	
Were facilities marked?	Yes	
Was the marking complete prior to the start time on the ticket?	Yes	
Did the excavator pre-mark with white paint?	No	
Was the facility marked accurately (within 18 inches)?	Yes	
Did the excavator use reasonable care to maintain locate marks for the life of project?	Yes	
Type of facility involved:	3/4" (P) Gas Line	
Operator of facility (if known):	Montana Dakota Utilities	
Operator address (Street or PO Box):	PO Box 1060 Rapid City, South Dakota 57709 United States	
Operator Phone		
••••••••	(605) 355-4035	
Depth of Cover (If unsure put N/A)	~18"-24"	
Depth of Cover (If unsure		
Depth of Cover (If unsure put N/A) Pressure: (If none, write	~18"-24"	
Depth of Cover (If unsure put N/A) Pressure: (If none, write none) Voltage: (If none, write	~18"-24" 50psig	
Depth of Cover (If unsure put N/A) Pressure: (If none, write none) Voltage: (If none, write none) # of cable pairs: (If none,	~18"-24" 50psig none	

If yes, provide detail and an estimate of damage: 0.75" gas service line - \$700

Were damages on public right of way or private property?	Private	
Was anyone injured as a result of facility damage?	No	
Were there fatalities?	No	
Was operator service affected?	Yes	
If yes, provide detail (how many customers for how long): 1 customer 1 hour		
Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?	Yes	
Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?	Yes	
Was there an escape of any flammable, toxic, or corrosive gas or liquid?	Yes and 911 was not called	
Please provide a Fire Department or Emergency Services incident report, if available	Not Availiable	
Attachment Information File names should not include symbols. Example:(\$, &, *, %.) etc.		