

From: South Dakota One Call [mailto:info@aligningchange.com]
Sent: Friday, August 28, 2020 2:09 PM
To: SD811 Complaints <Complaints@sd811.com>; Larry Janes <exedir@sdonecall.com>; Codi Gregg <deputydirector@sd811.com>; kerry@aligningchange.com; roger@aligningchange.com
Subject: SOUTH DAKOTA ONE CALL COMPLAINT FORM [#105]

**South Dakota One Call Notification Board
PO Box 187
Rapid City, SD 57709**

IMPORTANT: This form is provided only as assistance in preparing your South Dakota One Call Complaint. Although it is not required, we encourage you to use this form. Please be as thorough as possible to assist the Enforcement Panel in making its determination. You may include additional information as necessary.

Complaint filed on behalf of or by:	Montana Dakota Utilities
Contact Person:	Marcus Christensen
Phone	(605) 355-4035
Name or Company Name	Montana Dakota Utilities
Street Address or PO Box	PO Box 1060 Rapid City, South Dakota 57709 United States
Email	marcus.christensen@mdu.com
Date	Aug 28, 2020
Name of excavator / facility operator:	Rodger Riley
Phone	(605) 641-0960
Name or Company Name	Riley Homes
Street Address or PO Box	2424 Canyon St Spearfish, South Dakota 57783 United States
Email	riley@rushmoore.com
Is this party aware of your allegations?	No

ALL SPECIFIC STATUTES AND ADMINISTRATIVE RULES MUST BE STATED:

49-7A-5. Notification of proposed excavation.

No excavator may begin any excavation without first notifying the one-call notification center of the proposed excavation. The excavator shall give notice by telephone or by other methods approved by the board pursuant to rules promulgated pursuant to chapter 1-26 to the one-call notification center at least forty-eight hours prior to the commencement of the excavation, excluding Saturdays, Sundays, and legal holidays of the state. The board may promulgate rules to reduce the forty-eight-hour interval for emergency or subsequent inquiries to the original locate request and may lengthen the forty-eight-hour interval for nonexcavation requests.

49-7A-8. Location of underground facilities--Marking.

An operator shall, upon receipt of the notice, advise the excavator of the location of underground facilities in the

proposed excavation area by marking the location of the facilities with stakes, flags, paint, or other clearly identifiable marking within eighteen inches horizontally from the exterior sides of the underground facilities. The board shall promulgate rules, pursuant to chapter 1-26, to establish the response time for operators to mark the underground facilities. The response time shall be no later than forty-eight hours after the receipt of the notice, excluding Saturdays, Sundays, and legal holidays of the state or the excavation start time provided by the excavator, whichever is later. The response time may be less than forty-eight hours for emergency or subsequent inquiries to the original locate request and may be longer than forty-eight hours for nonexcavation requests. Excavators shall maintain a minimum horizontal clearance of eighteen inches between a marked underground facility and the cutting edge of any mechanical equipment. If excavation is required within eighteen inches, horizontally, the excavator shall expose the facility with hand tools or noninvasive methods approved pursuant to rule and shall protect and support the facility prior to further excavation with mechanical equipment.

Other information to support your position:

Contractor was digging using a backhoe to install utilities for 673 South St Whitewood when they hit the gas line for 671 South St Whitewood. Contractor did not have a valid locate ticket at the time of damage. Gas was not blowing due to EFV on the service line. 811 was notified, 911 was not.

Street Address / location of alleged violation: 671 South St

City: Whitewood

State: SD

Date of alleged violation: Aug 12, 2020

Time of alleged violation: 03:00 PM

Describe your allegation:

Contractor was digging using a backhoe to install utilities for 673 South St Whitewood when they hit the gas line for 671 South St Whitewood. Contractor did not have a valid locate ticket at the time of damage. Gas was not blowing due to EFV on the service line. 811 was notified, 911 was not.

Do you believe the alleged violation to be intentional? No

Was a locate requested from SD One Call? No

Did the excavator wait until the start date / time on the ticket before commencing excavation? No

Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment? No

Explain

Contractor hit the gas service line with the piece of equipment they were using to dig with.

Were buried facilities exposed by hand or non-invasive equipment prior to excavation? No

Were facilities marked? No

Was the marking complete prior to the start time on the ticket? NA

Did the excavator pre-mark with white paint? NA

Was the facility marked accurately (within 18 inches)?	NA
Did the excavator use reasonable care to maintain locate marks for the life of project?	NA
Type of facility involved:	3/4" Plastic Gas Line
Operator of facility (if known):	Montana Dakota Utilities
Operator address (Street or PO Box):	PO Box 1060 Rapid City, South Dakota 57709 United States
Operator Phone	(605) 355-4035
Depth of Cover (If unsure put N/A)	~24
Pressure: (If none, write none)	50psig
Voltage: (If none, write none)	None
# of cable pairs: (If none, write none)	None
Was the facility damaged?	Yes
If yes, provide detail and an estimate of damage:	Gas service to home. \$800
Were damages on public right of way or private property?	Private
Was anyone injured as a result of facility damage?	No
Were there fatalities?	No
Was operator service affected?	Yes
If yes, provide detail (how many customers for how long):	1 home owner, 2 hours
Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?	Yes
Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?	Yes
Was there an escape of any flammable, toxic, or corrosive gas or liquid?	No
Please provide a Fire Department or Emergency Services incident report, if available	Not Available
Attachment Information	
File names should not include symbols. Example:(\$, &, *, %.) etc.	