



INCIDENT INVESTIGATION #195365



3117 Conservation Way, Rapid City, SD

LOCATION DETAILS

Event Date: 08/02/2020 11:58 AM America/Denver

Right-of-Way: Private Land

AFFECTED FACILITY

Near Miss: No

Type of Operation Affected: Gas

Line Size and Type: 3/4" Plastic

Facility part of joint trench: No

Asphalt or concrete removed: No

Damage Surface Type and Depth: Dirt < 18"

Arrival Date and Time: 08/02/2020 01:27 PM America/Denver



Distance from Ped to Ped: 15ft

Dimensions of Asphalt or Concrete Removed:

Repairs Taking Place Upon Arrival? Yes

Who Performed Repairs: Both

Contractor Representative: Bruce Heying

Contractor Representative Phone Number: (605) 390-8506

Personnel On Site: One service technician

Vehicles/Equipment Being Used For Repairs: One service truck and hand tools

Guards or Barricades On Site: No

Facilities Replaced or Repaired: Repaired

Replacement Type: Permanant

Occurred During: After Hours

Time Occurred:

DAMAGER

Company Name: Toby Karn

Contact: Toby Karn

Contact Phone: (605) 939-9332

Type of Work: Installing Sprinkler System

Damage Responder: Kevin, Keune

UTILITY INFORMATION

Utility Company Name: Montana Dakota Utilities

Utility Contact Name: Bruce Heying

Utility Contact Phone: (605) 390-8506

Utility Representative: Bruce Heying

Utility Rep Tech#:

Utility Rep. Present on Arrival: Yes

EXCAVATION INFORMATION

Excavator Type: Contractor

Excavation Equipment: Trencher

Work Performed: Irrigation

Excavator downtime? Yes

Downtime hours: 2

Downtime cost: No

NOTIFICATION AND LOCATING

One Call Center notified: Yes

Locator Type: Facility Owner

Work area white-lined: No

Ticket Number: 2018250076

Date Located: 07/10/2020 01:19 PM America/Denver

Located By: Conway, Jerred

INTERRUPTION AND RESTORATION

Event cause Interruption: No

Interruption hours:

Customers Affected (approx.): 1

ROOT CAUSE

Damage within described dig area: No

Damage within legal time of request limit: No

Marks destroyed by construction: No

Marks destroyed by weather: No

Whiskers or flags used: No

Offsets were used on hard surfaces: No

Line was on prints: No

At Fault: Excavator

Documentation Issue: No

Documentation Issue Comments: Contractor doesn't have valid locate ticket he was working off homeowner expired locates, flags have been moved from where they were placed first the homeowners locate and all paint is gone. Gas was not blowing due to EFV. 811 was notified. The gas service was cut into multiple times by a trencher.

Tolerance Zone: Yes

Marking Standards: Yes

Marking Standards Comments:

Locate Requested: No

Damage with Tolerance Zone: No

No Locates on Facility: No

Damage Exposed Facility: No

COMMENTS

Assessment Comments: Contractor doesn't have a valid locate ticket, he's working off homeowner expired locate ticket

INCIDENT AND SURVEY COMPARISON PHOTOS

SURVEY PHOTO



Ticket: 2018250076.0 Timestamp:7/1/2020 1:16:09 PM

Date: 07/01/2020 01:16 PM
America/Denver

Latitude: 44.075000

Longitude: -103.163889

Heading: 298 degrees

INCIDENT COMPARISON PHOTO



Date: 08/02/2020 01:48 PM
America/Denver

Latitude: 44.075047

Longitude: -103.164169

Heading: 286 degrees

SURVEY PHOTO



Ticket: 2018250076.0 Timestamp: 7/1/2020 1:16:09 PM

Date: 07/01/2020 01:16 PM
America/Denver

Latitude: 44.075000

Longitude: -103.163889

Heading: 298 degrees

INCIDENT COMPARISON PHOTO



Date: 08/02/2020 01:48 PM
America/Denver

Latitude: 44.075024

Longitude: -103.164160

Heading: 285 degrees

SURVEY PHOTO



Ticket: 2018250076.0 Timestamp: 7/1/2020 1:16:14 PM

Date: 07/01/2020 01:16 PM
America/Denver

Latitude: 44.074722

Longitude: -103.163889

Heading: 326 degrees

INCIDENT COMPARISON PHOTO



Date: 08/02/2020 01:48 PM
America/Denver

Latitude: 44.075026

Longitude: -103.164152

Heading: 277 degrees

NEW INCIDENT PHOTOS



Date: 08/02/2020 01:27 PM
America/Denver

Latitude: 44.075010

Longitude: -103.164082

Heading: 147 degrees



Date: 08/02/2020 01:27 PM
America/Denver

Latitude: 44.074998

Longitude: -103.164081

Heading: 24 degrees



Date: 08/02/2020 01:27 PM
America/Denver

Latitude: 44.075067

Longitude: -103.163998

Heading: 106 degrees



Date: 08/02/2020 01:27 PM
America/Denver

Latitude: 44.074984

Longitude: -103.164068

Heading: 340 degrees



Date: 08/02/2020 01:27 PM
America/Denver

Latitude: 44.075097

Longitude: -103.163999

Heading: 101 degrees



Date: 08/02/2020 01:27 PM
America/Denver

Latitude: 44.075104

Longitude: -103.164041

Heading: 112 degrees

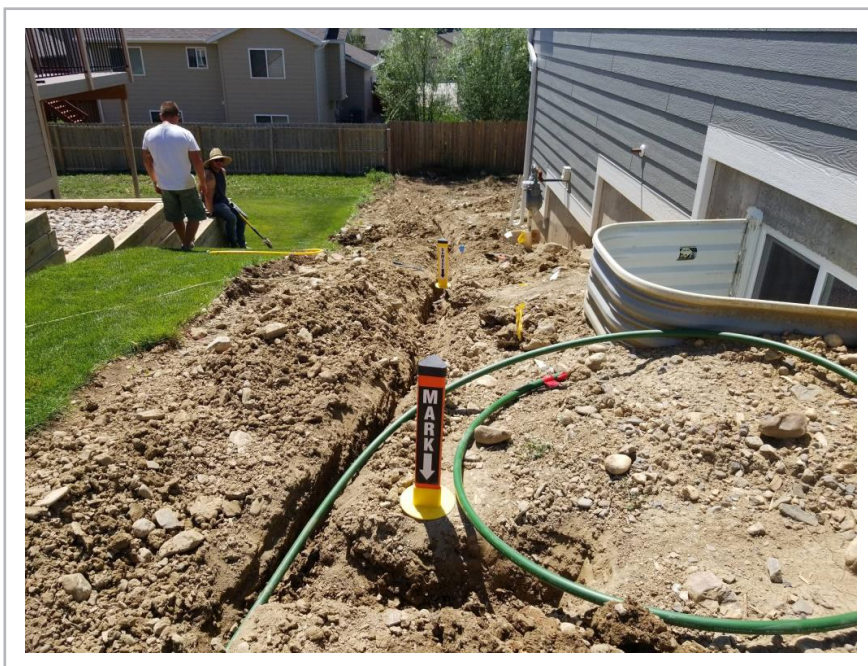


Date: 08/02/2020 01:28 PM
America/Denver

Latitude: 44.075095

Longitude: -103.164065

Heading: 119 degrees



Date: 08/02/2020 01:28 PM
America/Denver

Latitude: 44.075088

Longitude: -103.164089

Heading: 75 degrees



Date: 08/02/2020 01:28 PM
America/Denver

Latitude: 44.075087

Longitude: -103.164095

Heading: 178 degrees



Date: 08/02/2020 01:48 PM
America/Denver

Latitude: 44.074995

Longitude: -103.164035

Heading: 234 degrees

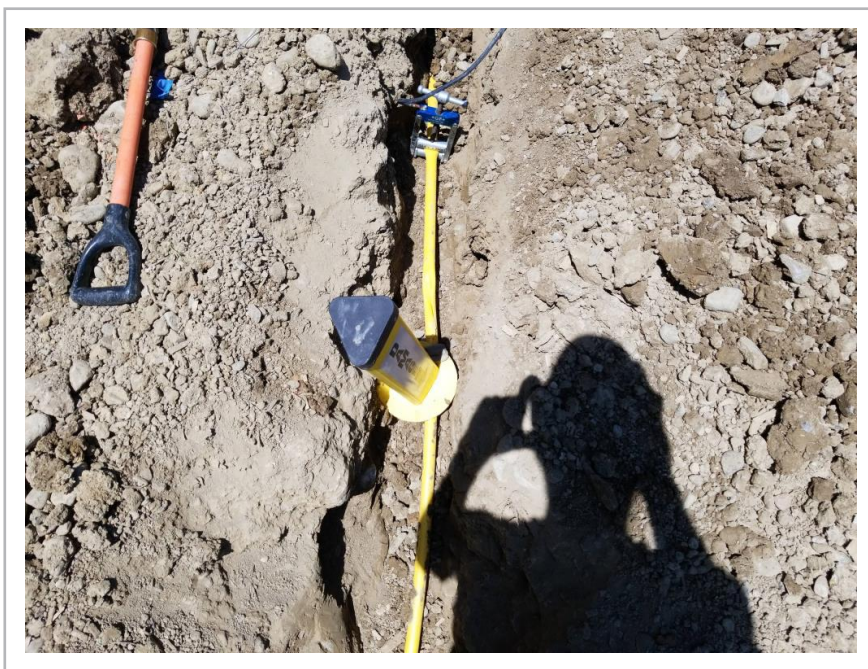


Date: 08/02/2020 01:48 PM
America/Denver

Latitude: 44.075006

Longitude: -103.164054

Heading: 263 degrees



Date: 08/02/2020 01:48 PM
America/Denver

Latitude: 44.075022

Longitude: -103.164060

Heading: 353 degrees



Date: 08/02/2020 01:48 PM
America/Denver

Latitude: 44.075050

Longitude: -103.164059

Heading: 135 degrees



Date: 08/02/2020 01:48 PM
America/Denver

Latitude: 44.075039

Longitude: -103.164070

Heading: 128 degrees



Date: 08/02/2020 01:48 PM
America/Denver

Latitude: 44.075039

Longitude: -103.164070

Heading: 160 degrees