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**SD811.com**

# Online Reply Form

## ONE CALL REPLY FORM

South Dakota One Call Notification Board

PO Box 187

Rapid City, SD 57709

**IMPORTANT:** This form is provided only as assistance in preparing responses to South Dakota One Call Complaints. Although it is not required, we encourage you to use this form. Please be as thorough as possible to assist the Enforcement Panel in making its determination.

## SOUTH DAKOTA ONE CALL REPLY FORM

### 1. ACTION REQUESTED BY

**COMPLAINT DOCKET NUMBER: \***

OC20-050

### 2. RESPONDENT INFORMATION

**Reply filed on behalf of (company name): \***

Dowden Creative Construction, LLC

**Contact Person: \***

Allison Dowden

**Phone \***

605 - 430 - 7764

### ### ####

**Ext:**

Dowden Creative Construction

**Street Address or PO Box \***

305 8th Street

Street Address

Sturgis

City

57785

Postal / Zip Code

South Dakota

State / Province / Region

United States

Country

**Fax**

[Empty text input field for Fax]

**Email \***

dowdenconstructionsd@gmail.com

**Date \***

8 / 26 / 2020   
MM DD YYYY

**Were you previously aware of these allegations? \***

- Yes
- No
- Not Sure

**3. STATUTORY VIOLATION (if known):**

**Do you believe the statutes listed (if any) by the complainant were violated? \***

- Yes
- No

**Why or why not?**

Yes we had a one call done at the end of May which expired before we dug and hit the gas line. We should have updated the ticket before continuing the project. We originally believed that one call tickets were good for 60 days but we now understand they are only good for 3 weeks.

**4. BASIC FACTS**

**Do you dispute the alleged violation of SD One Call statute or rule occurred? \***

- Yes
- No

**Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation? \***

- Yes
- No

**5. EXCAVATION / LOCATE INFORMATION: if applicable**

**Was a locate requested from SD One Call? \***

Was a locate requested from SD One Call? \*

- Yes
- No

If yes, please provide the ticket number and a copy of the locate ticket

**If a locate was requested, TICKET NUMBER, DATE, AND TIME ARE MANDATORY.**

Locate ticket #

Start date on ticket:

/ 
  /

MM      DD      YYYY

Start time on ticket:

: 
 

AM ▼

HH      MM      AM/PM

**IMPORTANT: IF A LOCATE TICKET IS TO BE CONSIDERED AS EVIDENCE, A COPY OF THE LOCATE TICKET MUST BE ATTACHED WHEN SUBMITTING THIS FORM.**

Did excavation begin before the start date / time on the ticket? \*

- Yes
- No
- NA

Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment? \*

- Yes
- No
- NA

Were buried facilities exposed by hand or non-invasive equipment prior to excavation? \*

- Yes
- No
- NA

Were facilities marked? \*

- Yes
- No
- NA

Was the marking complete prior to the start time on the ticket? \*

- Yes
- No
- NA

Was the excavation site pre-marked with white paint? \*

- Yes
- No
- NA

Was the facility marked accurately (within 18 inches)? \*

**Was the facility marked accurately (within 10 inches)? \***

- Yes
- No
- NA

**Was there reasonable care to maintain locate marks for the life of project? \***

- Yes
- No
- NA

**Did the complainant correctly describe the type of facility involved? \***

- Yes
- No

**Provide detail: \***

There were still markings on site where the lines were. Where we hit the gas line was not marked properly. We only dug 12" in ground when the line was hit.

**6. DAMAGES: (Please provide pictures)**

**Did the complainant correctly describe the damages that resulted from the alleged violation? \***

- Yes
- No

**Provide detail: \***

We hit a service gas line

**Was the one-call notification center immediately notified of the damage, dislocation, or disturbance? \***

- Yes
- No

**Please provide a copy of the Damage Ticket**

Ticket # 2021170435

**Was the operator of the facility immediately notified of the damage, dislocation, or disturbance? \***

- Yes
- No

**Was there an escape of any flammable, toxic, or corrosive gas or liquid? \***

- No

- Yes and 911 was not called
- Yes and 911 was contacted by an Excavator
- Yes and 911 was contacted by an Operator

**Did the complainant correctly describe the damages that resulted from the alleged violation? \***

- Yes  No

**Were damages on public right of way or private property?**

- Public  Private

**Did complainant correctly describe how operator service was affected? \***

- Yes  No

**Provide detail: \***

911 and 811 were called immediately after damage occurred.

**Was anyone injured as a result of facility damage? \***

- Yes  No

**Were there fatalities? \***

- Yes  No

**Other information regarding injuries or damages:**

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## 7. FUTURE COMPLIANCE:

**Describe your plans and procedures to ensure compliance with SD One Call statutes and rules: \***

Like stated above, we believed that one call tickets were good for 60 days. We now understand that tickets are only good for 3 weeks and understand that we need to update each ticket until the project is complete. We have changed our procedures to update each ticket every 2 weeks.

**8. PAST VIOLATIONS:**

Has a complaint been filed against you in the past for SD One Call violations? \*

- Yes  No  Yes, I don't recall the date

If yes, when was it filed?

/  /    
MM DD YYYY

**9. OTHER INFORMATION:**

Please provide any additional information to support your position:

**LOCATE TICKETS, PHOTOS, WITNESS STATEMENTS AND ANY OTHER DOCUMENTATION TO SUPPORT YOUR ARGUMENT MUST BE ATTACHED WHEN SUBMITTING THIS FORM.**

**Attachment Information**

**File names should not include symbols. Example:( \$, &, \*, % ) etc.**

Attachment

- **Form must be completed in its entirety for successful submission.**
- **You must click Submit for the Reply to be filed**
- **Upon receipt of your filing, a confirmation notice will be sent to you via email.**
- **If you do not receive this notice within one hour, contact the South Dakota One Call Executive Director by email at [exedir@sdonecall.com](mailto:exedir@sdonecall.com) or by calling 605-339-0529.**





