

**COMPLAINT DOCKET NUMBER:**

2020262973

**Reply filed on behalf of (company name):**

Rapid Construction LLC

**Contact Person:**

steve a Van Houten

**Phone**

(605) 390-6363

**Name or Company Name:**

Rapid Construction LLC.

**Street Address or PO Box**2783 Plant Street  
Rapid City, South Dakota 57702  
United States**Fax**

6053416343

**Email**[rconst@rushmore.com](mailto:rconst@rushmore.com)**Date**

Aug 06, 2020

**Were you previously aware of these allegations?**

Yes

**Provide detail including whom you spoke with:**

Incidentally broke gas service line to a residence in Black Hawk that was not buried to the proper Depth.

**Do you believe the statutes listed (if any) by the complainant were violated?**

Yes

**Do you dispute the alleged violation of SD One Call statute or rule occurred?**

No

**Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?**

No

**Was a locate requested from SD One Call?**

Yes

**If yes, please provide the ticket number and a copy of the locate ticket**

2020262973

**Locate ticket #**

2020667616

**Start date on ticket:**

Jul 24, 2020

**Start time on ticket:**

04:47 PM

<b>Did excavation begin before the start date / time on the ticket?</b>	No
<b>Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment?</b>	No
<b>Were buried facilities exposed by hand or non-invasive equipment prior to excavation?</b>	No
<b>Were facilities marked?</b>	Yes
<b>Was the marking complete prior to the start time on the ticket?</b>	No
<b>Was the excavation site pre-marked with white paint?</b>	No
<b>Was the facility marked accurately (within 18 inches)?</b>	Yes
<b>Was there reasonable care to maintain locate marks for the life of project?</b>	Yes
<b>Did the complainant correctly describe the type of facility involved?</b>	Yes
<b>Provide detail:</b> Yes	
<b>Did the complainant correctly describe the damages that resulted from the alleged violation?</b>	Yes
<b>Provide detail:</b> Yes	

**Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?**

Yes

**Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?**

Yes

**Was there an escape of any flammable, toxic, or corrosive gas or liquid?**

Yes and 911 was contacted by an Excavator

**Did the complainant correctly describe the damages that resulted from the alleged violation?**

Yes

**Did complainant correctly describe how operator service was affected?**

Yes

**Provide detail:**

yes

**Was anyone injured as a result of facility damage?**

No

**Were there fatalities?**

No

**Describe your plans and procedures to ensure compliance with SD One Call statutes and rules:**

hand expose said utilitys

**Has a complaint been filed against you in the past for SD One Call violations?**

Yes, I don't recall the date

**Attachment Information**

File names should not include symbols. Example:( \$, &, \*, % ) etc.