

COMPLAINT DOCKET NUMBER:

OC20-042

Reply filed on behalf of (company name):

GTI Companies

Contact Person:

Glen Citrowske

Phone

(605) 641-7645

Name or Company Name:

GTI Companies, Inc.

Street Address or PO Box12053 Industry Place
Whitewood, South Dakota 57793
United States**Email**glen@gticompanies.com**Date**

Jul 23, 2020

Were you previously aware of these allegations?

Not Sure

Do you believe the statutes listed (if any) by the complainant were violated?

Yes

Why or why not?

There was a miscommunication between two employees. The foreman on the project thought that another employee of GTI had called the one-call. Upon showing up they saw the area had been marked, and assumed it was our ticket, but it was another company's ticket that had provided the marks of the affected area.

Do you dispute the alleged violation of SD One Call statute or rule occurred?

No

Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?

No

Was a locate requested from SD One Call?

No

If no, please explain why no locate request was made:

Explained above. There was a miscommunication between two employees. Each thought the other had called one in. Upon showing up on project, the area was marked, but evidently marked from another company's ticket.

Did excavation begin before the start date / time on the ticket?

Yes

Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment?	NA
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?	NA
Were facilities marked?	Yes
Was the marking complete prior to the start time on the ticket?	No
Was the excavation site pre-marked with white paint?	No
Was the facility marked accurately (within 18 inches)?	Yes
Was there reasonable care to maintain locate marks for the life of project?	NA
Did the complainant correctly describe the type of facility involved?	Yes
Provide detail: Gas line	
Did the complainant correctly describe the damages that resulted from the alleged violation?	Yes
Provide detail: Yes, cut gas line.	
Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?	Yes

Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?

Yes

Was there an escape of any flammable, toxic, or corrosive gas or liquid?

Yes and 911 was contacted by an Operator

Did the complainant correctly describe the damages that resulted from the alleged violation?

Yes

Were damages on public right of way or private property?

Public

Did complainant correctly describe how operator service was affected?

Yes

Provide detail:

One home lost service

Was anyone injured as a result of facility damage?

No

Were there fatalities?

No

Describe your plans and procedures to ensure compliance with SD One Call statutes and rules:

Better communication between Project managers and foreman's. Everyone to receive ticket number prior to any excavation going on. Be sure to keep marks clear and visible, and call for frequent re-spots.

Has a complaint been filed against you in the past for SD One Call violations?

Yes, I don't recall the date

Please provide any additional information to support your position:

We see and understand that we violated the 811 rules, although being inadvertent. We have since had a company wide meeting discussing the new procedures going forward.

Thank You

Attachment Information

File names should not include symbols. Example:(\$, &, *, %) etc.