

## 4th ST. Humboldt, SD damages

From: Ferguson, Richard (RichardFerguson@usicllc.com)

To: Refrench2002@yahoo.com

Date: Thursday, September 12, 2019, 04:15 PM CDT

Rodger,

Unfortunately I am not much help to you. I understand your daughter works from home and that interruption in her internet service has cost her 11 1/2 hours of overtime through the last several weeks/months. That this interruption in service is due to the Midco line to her home being struck 3-4 times. These events are unfortunate and the goal in safe digging processes are that no services are interrupted, but unfortunately, from time to time these things do happen.

I have written down that you knew of a damage in which Printeos hit a TV line on 8-22, and Zacharahas's Dozer on 8-23 hit the TV line again. The only report I have of any damage on 4th St. in Humboldt, SD to a TV line recently was on 9-3, Zacharias Construction, Inc. got into a TV line, but it was exposed and either side of the exposed area the marks were accurate. The dig up ticket on that one was 1924694008, and the previous ticket in which it was marked was 1922177715.

I did find where a Golden West Telephone line was hit on 8-14 by Prunty Construction Company, Inc., dig up ticket 1922680859 in reference to original ticket 1922076925. USIC is not responsible to locate Golden West.

Therefore, the only conclusion that I can come up with is, if a Midco line was hit on 8-22, 8-23, or 9-4, then those incidents were not reported to SD811, and USIC was not informed in order to conduct a damage investigation.

It is a violation of SD One Call law since July 1, 2018 to come in contact with or damage a line without reporting such occurrence to 811 and the damaged party (if known). If you would like to report that to SD811, that can be done on their website. At that time they would take the matter under advisement and review at a meeting with the board members. It would be up to those board members if a party was found guilty of violating the law if a fine was to be issues or not.

I have checked the ticket management system for the last 60 days and USIC's damage investigation systems, this is all I have been able to find. I know that you have spent a lot of time and effort attempting to recover losses for your daughter, and am sorry that I have led you to yet another dead end.

Live the **SAFE-LIFE!**

Thanks,

**Richard R. Ferguson**  
SD/WY District Manager  
C: 317-753-6557  
F: 307-337-1063  
536 Foster Rd. Suite A  
Casper, WY 82601