

COMPLAINT DOCKET NUMBER:	OC20-029
Reply filed on behalf of (company name):	BTD Enterprises, LLC
Contact Person:	Nick Emery
Phone	(605) 484-2120
Name or Company Name:	BTD Enterprises, LLC
Street Address or PO Box	PO Box 2652 Rapid City, South Dakota 57709 United States
Email	btd.office@btdenterprise.com
Date	Jun 19, 2020
Were you previously aware of these allegations?	No
Do you believe the statutes listed (if any) by the complainant were violated?	Yes
Why or why not?	the excavator did not maintain a minimum horizontal clearance of eighteen inches
Do you dispute the alleged violation of SD One Call statute or rule occurred?	No
Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?	No
Was a locate requested from SD One Call?	Yes
If yes, please provide the ticket number and a copy of the locate ticket	Ticket # 2012707411, copy of locate ticket is attached
Locate ticket #	2012707411
Start date on ticket:	May 08, 2020
Start time on ticket:	08:45 AM
Did excavation begin before the start date / time on the ticket?	No
Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment?	No
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?	No
Were facilities marked?	Yes

Was the marking complete prior to the start time on the ticket?	Yes
Was the excavation site pre-marked with white paint?	NA
Was the facility marked accurately (within 18 inches)?	Yes
Was there reasonable care to maintain locate marks for the life of project?	No
Did the complainant correctly describe the type of facility involved?	Yes
Provide detail: 3/4" Plastic Natural Gas Line	
Did the complainant correctly describe the damages that resulted from the alleged violation?	Yes
Provide detail: Damage is correct, but we do not know about the \$600 estimate	
Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?	Yes
Please provide a copy of the Damage Ticket Damage Ticket attached	
Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?	Yes
Was there an escape of any flammable, toxic, or corrosive gas or liquid?	No
Did the complainant correctly describe the damages that resulted from the alleged violation?	Yes
Were damages on public right of way or private property?	Private
Did complainant correctly describe how operator service was affected?	Yes
Provide detail: operator service was not affected	
Was anyone injured as a result of facility damage?	No
Were there fatalities?	No
Other information regarding injuries or damages: na	

Describe your plans and procedures to ensure compliance with SD One Call statutes and rules:
maintain better markings and adhere to distances

Has a complaint been filed against you in the past for SD One Call violations? No

Please provide any additional information to support your position:
na

Attachment Information

File names should not include symbols. Example:(\$, &, *, %) etc.