Complaint filed on behalf of or by:	CenturyLink
Contact Person:	Joe Muth
Phone	(605) 370-2584
Name or Company Name	CenturyLink
Street Address or PO Box	312 S Cliff Ave Sioux Falls, South Dakota 57103 United States
Email	joseph.muth@centurylink.com
Date	Jun 18, 2020
Name of excavator / facility operator:	Runge Enterprises Inc
Phone	(605) 334-4833
Name or Company Name	Dustin
Street Address or PO Box	4801 N Velocity Avenue P.O. Box 86490 Sioux Falls, South Dakota 57118 United States
Email	unkown@unknown.com
Is this party aware of your allegations?	No

Provide detail including whom you spoke with:

I spoke with our USIC locator shortly after I spoke with Dustin on another cut over on the East side of town. USIC notified me that Runge was doing the grading on the side of Hwy115 and did not have a locate ticket called in.

ALL SPECIFIC STATUTES AND ADMINISTRATIVE RULES MUST BE STATED:

49-7A-5 – Notification of Proposed Excavation

49-7A-12 – Notification of Damage to Underground Facilities

Street Address / location of alleged violation:	27240 Sd Highway 115
City	Harrisburg
State	SD

Date of alleged violation: Jun 16, 2020

Time of alleged violation: 12:00 PM

Describe your allegation:

Runge was grading the side of the road for a proposed path (walking or biking) and did not have a locate ticket. They cut CTL's 100 pair copper running along the road which took out 50+ customers.

Do you believe the alleged violation to be intentional?	Yes	

Why or why not?

Intentionally did not call in locates prior to excavating area.

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Was a locate requested from SD One Call?	No
Did the excavator wait until the start date / time on the ticket before commencing excavation?	No
If no or not sure, when did excavation begin (date)?	Jun 16, 2020
If no or not sure, when did excavation begin (time)?	12:00 PM
Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and	No

Explain

mechanical equipment?

Hit CTL 100 pair copper that was buried along stretch.

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?	No
Were facilities marked?	No
Was the marking complete prior to the start time on the ticket?	NA
Did the excavator pre-mark with white paint?	No

Was the facility marked accurately (within 18 inches)?	NA	
Did the excavator use reasonable care to maintain locate marks for the life of project?	NA	
Type of facility involved:	100 Pair Copper	
Operator of facility (if known):	CenturyLink	
Operator address (Street or PO Box):	312 S Cliff Ave Sioux Falls, South Dakota 57103 United States	
Operator Phone	(605) 370-2584	
Depth of Cover (If unsure put N/A)	N/A	
Pressure: (If none, write none)	None	
Voltage: (If none, write none)	None	
# of cable pairs: (If none, write none)	100	
Was the facility damaged?	Yes	
If yes, provide detail and an estimate of damage: 200 pair splice had to be completed on a 100 pair copper line with 50 feet of new section being put in. Also needed to have 2 4x6 pits dug up in order to splice and close. Estimated damages over \$4,000		
Were damages on public right of way or private property?	Public	
Was anyone injured as a result of facility damage?	No	
Were there fatalities?	No	
Was operator service affected?	Yes	
If yes, provide detail (how many customers for how long): Customer outages for 4-6 hours with customers between 50-100.		
Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?	No	

If No, why not?

We do not know why One-Call was not notified by Runge, our technician found the cut in the process of a troubleshooting a ticket.

Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?

No

No

If No, why not?

We do not know why One-Call was not notified by Runge, our technician found the cut in the process of a troubleshooting a ticket.

Was there an escape of any flammable, toxic, or corrosive gas or liquid?

Please provide a Fire Department or Emergency Services incident report, if Not Availiable available

Attachment Information

File names should not include symbols. Example:(\$, &, *, %.) etc.