

**COMPLAINT DOCKET
NUMBER:**

0C20-032

**Reply filed on behalf of
(company name):**

Runge Enterprises

Contact Person:

Dustin Schauer

Phone

(605) 261-3465

Name or Company Name:

runge enterprises

Street Address or PO Box4801 n velocity
sioux falls, South Dakota 57118
United States**Email**dustin@runge-enterprises.com**Date**

Jun 18, 2020

**Were you previously aware
of these allegations?**

Yes

Provide detail including whom you spoke with:

I received a phone call from joe muth with century link alerting me of damages, but I did not know of a complaint or that he would be filing one. I am responding to the email sent to us.

**Do you believe the statutes
listed (if any) by the
complainant were violated?**

No

**Do you dispute the alleged
violation of SD One Call
statute or rule occurred?**

No

**Do you dispute the
complainant's statements
regarding the intentional or
unintentional nature of the
alleged violation?**

No

**Was a locate requested
from SD One Call?**

No

If no, please explain why no locate request was made:

I had a crew working in a new development that we have been working in for 2 years. We did the mass grading and the sewer, water, and storm in this development. We were working on 45th street, a street I knew to not have other utilities installed on it yet. The work expanded around the corner to include faith ave a street that I did not have the same knowledge of. I should have called in a locate for faith ave. It was missed and overlooked and my crew hit a line.

Did excavation begin before the start date / time on the ticket?	NA
Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment?	NA
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?	NA
Were facilities marked?	NA
Was the marking complete prior to the start time on the ticket?	NA
Was the excavation site pre-marked with white paint?	NA
Was the facility marked accurately (within 18 inches)?	NA
Was there reasonable care to maintain locate marks for the life of project?	NA
Did the complainant correctly describe the type of facility involved?	Yes
Provide detail: a century link fiber.	
Did the complainant correctly describe the damages that resulted from the alleged violation?	Yes
Provide detail: an excavator cut through the line.	

Was the one-call notification center immediately notified of the damage, dislocation, or disturbance? Yes

Please provide a copy of the Damage Ticket

ticket number 2016739427

Was the operator of the facility immediately notified of the damage, dislocation, or disturbance? No

If No, why not?

we didn't know what the damaged line was it was and called 811.

Was there an escape of any flammable, toxic, or corrosive gas or liquid? No

Did the complainant correctly describe the damages that resulted from the alleged violation? Yes

Were damages on public right of way or private property? Public

Did complainant correctly describe how operator service was affected? Yes

Provide detail:

3 houses lost internet

Was anyone injured as a result of facility damage? No

Were there fatalities? No

Describe your plans and procedures to ensure compliance with SD One Call statutes and rules:

Runge Enterprises has had a policy to make sure that locates are called in 48 hours before excavation. We are having a company wide safety meeting with an emphasis to ensure that our rules and policies with 811, locates, and buried utilities are followed.

Has a complaint been filed against you in the past for SD One Call violations?

No

Attachment Information

File names should not include symbols. Example:(\$, &, *, %) etc.

Attachment

[faith ave damage ticket.pdf](#)