

Complaint filed on behalf of or by:	Centurylink / USIC
Contact Person:	Joe Muth
Phone	(605) 370-2584
Name or Company Name	Centurylink
Street Address or PO Box	312 S Cliff Ave Sioux Falls, South Dakota 57103 United States
Email	joseph.muth@centurylink.com
Date	Jun 18, 2020
Name of excavator / facility operator:	Runge Enterprises, Inc.
Phone	(605) 334-4833
Name or Company Name	Runge Enterprises, Inc.
Street Address or PO Box	4801 N Velocity Avenue P.O. Box 86490 Sioux Falls, South Dakota 57118 United States
Email	unkown@unknown.com
Is this party aware of your allegations?	No

Provide detail including whom you spoke with:

I was notified by my technician Chad Johnson and USIC Supervisor Jerry Poage that we had a cut Fiber on E44th and Faith in Sioux Falls. This was a 48 strand fiber that feeds our customers on the to the South of 44th street on the East side of the road. After being on site and observing the damage, I called Runge Enterprises and was connected with Dustin. I asked Dustin why we were not notified and why there was no locate ticket for the area. Dustin responded "We called 811 and the work expanded outside of the locate and we did not get a ticket called in." This cut took down 3 customers however could have impacted many more with the route Centurylink's Fiber runs through that neighborhood.

ALL SPECIFIC STATUTES AND ADMINISTRATIVE RULES MUST BE STATED:

Below are to statues that Runge violated.

49-7A-5 – Notification of Proposed Excavation

49-7A-12 – Notification of Damage to Underground Facilities

Street Address / location of alleged violation:	E44th and FAith
City	Sioux Falls
State	SD
Date of alleged violation:	Jun 15, 2020
Time of alleged violation:	04:00 PM

Describe your allegation:

When calling Dustin with Runge, he admitted that they did not call in a locate and knew the scope of their work expanded beyond the locate the previously called in for work to the west.

Do you believe the alleged violation to be intentional?	Not Sure
Why or why not?	They knowingly graded in the area where utilities are located without calling in a locate ticket.
Was a locate requested from SD One Call?	NA
Did the excavator wait until the start date / time on the ticket before commencing excavation?	No
Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?	No
Explain	Runge took out Midco, Excel and Centurylink without calling in a locate ticket.
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?	No
Were facilities marked?	No
Was the marking complete prior to the start time on the ticket?	NA
Did the excavator pre-mark with white paint?	NA
Was the facility marked accurately (within 18 inches)?	NA
Did the excavator use reasonable care to maintain locate marks for the life of project?	NA
Type of facility involved:	48 Strand Fiber
Operator address (Street or PO Box):	South Dakota United States
Depth of Cover (If unsure put N/A)	N/A
Pressure: (If none, write none)	None
Voltage: (If none, write none)	None
# of cable pairs: (If none, write none)	48
Was the facility damaged?	Yes
If yes, provide detail and an estimate of damage:	The 48 strand fiber for CenturyLink was cut
Were damages on public right of way or private property?	Public

Was anyone injured as a result of facility damage? No

Were there fatalities? No

Was operator service affected? Yes

If yes, provide detail (how many customers for how long):
3 customers were down for 24 hours

Was the one-call notification center immediately notified of the damage, dislocation, or disturbance? Yes

Was the operator of the facility immediately notified of the damage, dislocation, or disturbance? No

If No, why not?
Dustin said they notified One Call and did not contact anyone else.

Was there an escape of any flammable, toxic, or corrosive gas or liquid? No

Please provide a Fire Department or Emergency Services incident report, if available Not Available

Attachment Information
File names should not include symbols. Example:(\$, &, *, %,) etc.