

<b>COMPLAINT DOCKET NUMBER:</b>	OC20-023
<b>Reply filed on behalf of (company name):</b>	Chad Zandstra Construction LLC
<b>Contact Person:</b>	Chad Zandstra
<b>Phone</b>	(605) 484-2171
<b>Name or Company Name:</b>	Chad Zandstra Construction LLC
<b>Street Address or PO Box</b>	1001 Enchanted Pines Dr Rapid City, South Dakota 57701 United States
<b>Email</b>	<a href="mailto:chadzandstra@gmail.com">chadzandstra@gmail.com</a>
<b>Date</b>	May 09, 2020
<b>Were you previously aware of these allegations?</b>	No
<b>Do you believe the statutes listed (if any) by the complainant were violated?</b>	No
<b>Do you dispute the alleged violation of SD One Call statute or rule occurred?</b>	No
<b>Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?</b>	Yes
<b>If yes, please explain:</b>	The gas service for 4514 Pahlmyer was not located or flagged on the lot . The gas service for 4514 Pahlmeyer was also well in side the 4428 Pahlmeyer lot line.
<b>Was a locate requested from SD One Call?</b>	Yes
<b>If yes, please provide the ticket number and a copy of the locate ticket</b>	2003449471
<b>Locate ticket #</b>	2003449471
<b>Start date on ticket:</b>	Feb 03, 2020
<b>Start time on ticket:</b>	12:05 PM
<b>Did excavation begin before the start date / time on the ticket?</b>	No
<b>Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment?</b>	Yes
<b>Were buried facilities exposed by hand or non-invasive equipment prior to excavation?</b>	Yes

<b>Were facilities marked?</b>	No
<b>Was the marking complete prior to the start time on the ticket?</b>	Yes
<b>Was the excavation site pre-marked with white paint?</b>	No
<b>Was the facility marked accurately (within 18 inches)?</b>	No
<b>Was there reasonable care to maintain locate marks for the life of project?</b>	Yes
<b>Did the complainant correctly describe the type of facility involved?</b>	Yes
<b>Provide detail:</b> The gas line to the existing home next door 4514 Pahlmeyer was damaged while digging the gas service for 4428 Pahlmeyer. The gas service for 4514 was well inside the property line of 4428.	
<b>Did the complainant correctly describe the damages that resulted from the alleged violation?</b>	Yes
<b>Provide detail:</b> Gas service was damaged	
<b>Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?</b>	Yes
<b>Please provide a copy of the Damage Ticket</b> 2006473492	
<b>Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?</b>	Yes
<b>Was there an escape of any flammable, toxic, or corrosive gas or liquid?</b>	Yes and 911 was called
<b>Did the complainant correctly describe the damages that resulted from the alleged violation?</b>	Yes
<b>Were damages on public right of way or private property?</b>	Private
<b>Did complainant correctly describe how operator service was affected?</b>	Yes
<b>Provide detail:</b> 4514 was without gas for about 2 hours	
<b>Was anyone injured as a result of facility damage?</b>	No
<b>Were there fatalities?</b>	No

**Describe your plans and procedures to ensure compliance with SD One Call statutes and rules:**

We always call in locates prior to any excavation. We always pot hole by hand by locates when we need to cross them, and hand dig when we are digging within 2' of a locate.

**Has a complaint been filed against you in the past for SD One Call violations?**

Yes, I don't recall the date

**Attachment Information**

File names should not include symbols. Example:( \$, &, \*, % ) etc.