



# Damage Investigation Report

Damage # 188146

## General Damage Info

Cust Invoice #:  
Damage Date: 3/4/2020  
Original Ticket #: 2003449471  
Ver:  
Damage Ticket #: 2006473492  
Ver:  
Date Located: 2/3/2020  
Damage Address: 4428 Pahlmeyer Dr  
Damage City: Rapid City  
Damage State: SD  
Line Type: Gas

Line Size: 3/4" Plastic

Asphalt or concrete removed to repair damage: No  
Damage Took Place: Dirt  
Distance from Ped to Ped: 35.00 feet

## Damager

Company Name: Tony Morgan/  
Zandstra  
Const.  
Excavator Present When You Arrived? Yes  
If not, when did they arrive?  
Name of Damager Representative: Tony Morgan

## Utility

Company Name: Montana Dakota Utilities  
Utility Rep Present When You Arrived: Yes

If not, when did they arrive?

Utility Representative: Dyle Heying

Utility Rep Tech #:

## Damage Assessment

On 3-4-2019 the Contractor Tony Morgan working for Zandstra Construction using a Mini Excavator dug into the MDU 3/4 In Plastic Service that went to the next existing home next door at 4514 Pahlmeyer Dr cutting it in half. Gas was not blowing due to EFV. 811 was notified 911 was not notified. The Contractor does not have a valid Locate Request. The ticket has been expired for 11 days, 13 from the day an update needs to be called in to continue having a live and active locate request. No markings of any of the utility company's left anywhere on site. The gas service that was hit travels well inside the property of the new home that's being built. MDU prints are not accurate.

Damage within describe dig area: No

Damage occurred within legal time limit of request: No

Damaged line was located: No

Marks clearly accurate:

Marks off by: 0 feet 0 inches

Marks destroyed by construction:

Marks destroyed by weather:

Whiskers or flags were used:

Offsets were used on hard surfaces (If yes, take pictures showing):

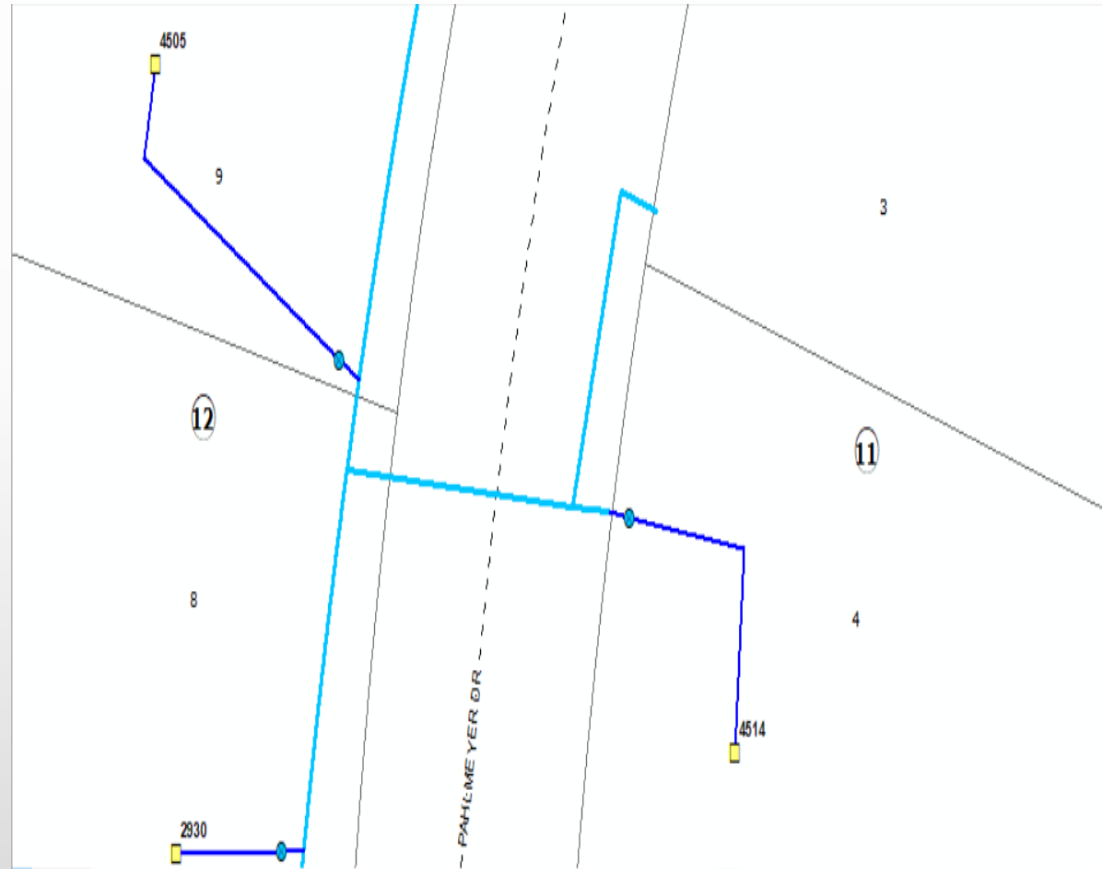
Damage Line Unlocatable: No

Line was on prints: Yes

Line came up in a closure in the locate area: No

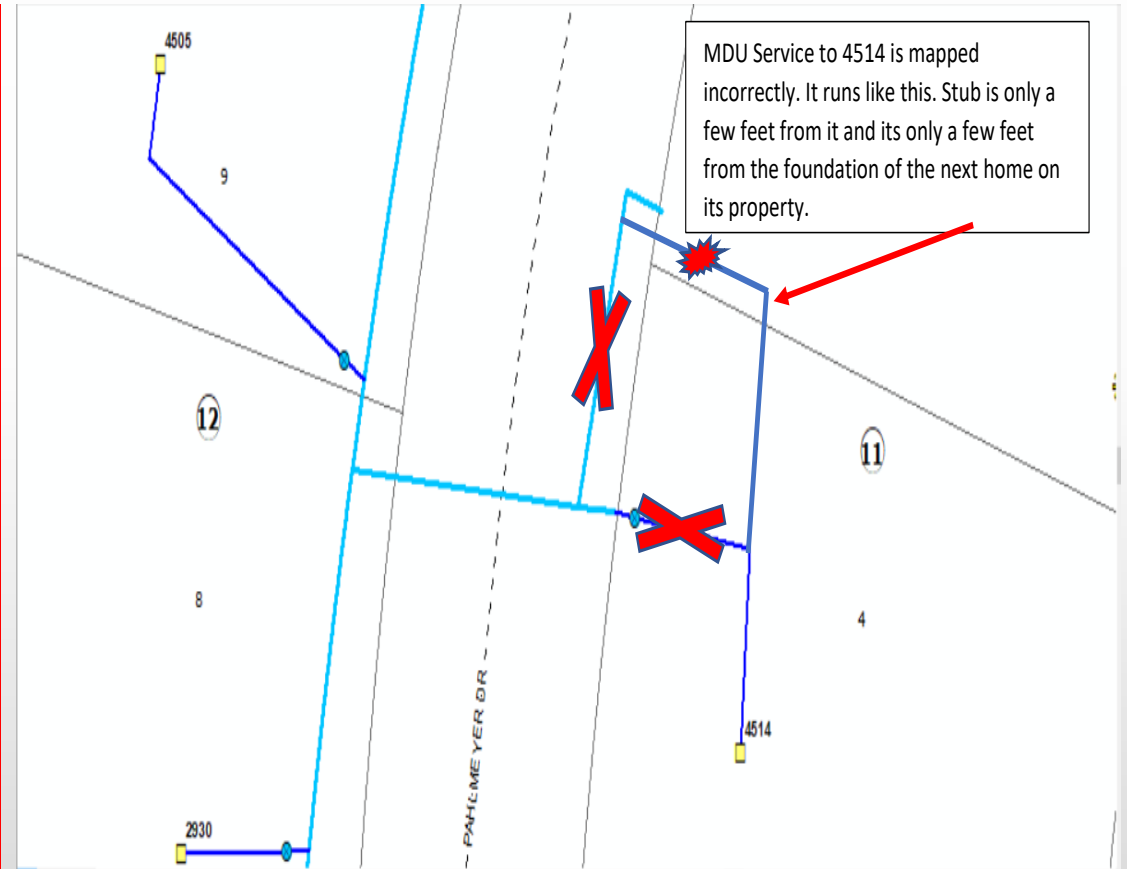
# Prints & Sketch

## Prints



MDU Print

## Sketch



General Location of Damage, Gas service is not 40 feet from stub it is only a few feet from the stub running well inside the property line within a few feet of the new foundation on the property where the stub is located

# Locate & Damage

Damage



ticket: 2006473492.0 Timestamp:3/4/2020 6:11:33 PM

MDU ¾ Inch Plastic Service was cut in half gas was not blowing due to EFV.

Damage



ticket: 2006473492.0 Timestamp:3/4/2020 6:12:35 PM

Damager occurred within a few feet of the new foundation



## Damage



ticket: 2006473492.0 Timestamp:3/4/2020 6:14:37 PM

No Locate markings of any type of utility left anywhere on property.

# Damage

## Damage



ticket: 2006473492.0 Timestamp:3/4/2020 6:12:51 PM

Stub on property has no locate markings at all left on it

# Damage

## Damage



ticket: 2006473492.0 Timestamp:3/4/2020 6:13:41 PM

Damaged line shown in picture is several feet into the property.

## Damage



ticket: 2006473492.0 Timestamp:3/4/2020 6:14:46 PM

Another picture showing lack of markings on site



## Damage



Damaged line shown in picture taken the next morning is several feet into the property where employee is standing

# Damage

## Damage



Repair visible in picture at employee's feet



## Damage



Picture taken the next day shows paint from locating during damage investigation the night before.

# Damage

## Damage



Flag to the right shows where Gas service enters the property next door where work is taking place



Notice id: 200203A2942  
South Dakota One Call SEQUENCE NUMBER 33 CDC = MT3  
Type: Normal Normal  
Transmit: 2020/02/03 12:05:11.310  
Prepared: 2020/02/03 12:05:11.310 By: Portal Ticket  
Ticket No.: 2003449471  
Operators Notified:  
BH1 =/Black Hills Power and Light Company/UW1 =/CTLQL-CenturyLink/  
GT2 =/Golden West Communications/TC1 =/Midcontinent Communications/  
MT3 =/Montana-Dakota Utilities Company/OPE =/Vast Broadband/

Excavator Information:  
Caller: Chad Zandstra Phone: 6054842171  
Excavator: Chad Zandstra Construction LLC  
Address: PO BOX 1688  
City: RAPID CITY, SD 57709  
Phone: 6053431150 Fax:  
Email: CHADZANDSTRA@GMAIL.COM  
Contact: Chad Zandstra Phone: 6054842171  
Alt. Contact: Alt. Phone: (605) 343-1150  
Location Information:  
County: PENNINGTON City/Village: RAPID CITY  
Map Ref: (TBD) Grids: (TBD)  
Exc. Site Address: 4428 Pahlmeyer Dr  
Nearest Intersection: E Minnesota St  
Type of Work : Electrical Service  
Work Being Done For: Chad Zandstra  
Depth: 3' Explosives: false Tunnel/Bore: false

Start date: 2020/02/05 11:15:00.000 Duration: 5 days  
Meeting Required: false Best Time to Contact: not provided  
Meet Date/Time:  
Exc. Site (Marking Instr.): (TBD)  
GPS Lat/Long: 44.038647 -103.168586  
GPS Secondary Lat/Long: 44.04034 -103.166526  
GPS Lat/Long Caller Supplied: false Additional Locates: not provided

Remarks and Driving Directions:  
Work Date: 2/5/2020 11:15:00 AM Please locate the entire property  
Grids: not provided  
TRSQ:  
End Ticket

Locate ticket called in on 2-3-2020 is expired by 11 days

# Ticket Search

Notice id: 200304A7945  
South Dakota One Call SEQUENCE NUMBER 212 CDC = MT3  
Type: Damage Damage  
Transmit: 2020/03/04 18:28:05.333  
Prepared: 2020/03/04 18:28:05.333 By: Voice  
Ticket No.: 2006473492  
Operators Notified:  
BH1 =/Black Hills Power and Light Company/UW1 =/CTLQL-CenturyLink/  
GT2 =/Golden West Communications/TC1 =/Midcontinent Communications/  
MT3 =/Montana-Dakota Utilities Company/OPE =/Vast Broadband/

Excavator Information:  
Caller: TONY MORGAN Phone: 6058582758  
Excavator: TONY MORGAN  
Address: 4200 E HWY 44 LOT 24  
City: RAPID CITY, SD 57703  
Phone: 6058582758 Fax:  
Email:  
Contact: CHAD ZANSDRTA Phone: 6054842171  
Alt. Contact: Alt. Phone: (605) 484-2171  
Location Information:  
County: PENNINGTON City/Village: RAPID CITY  
Map Ref: (TBD) Grids: (TBD)  
Exc. Site Address: PAHLMeyer DR  
Nearest Intersection: E MINNESOTA ST  
Type of Work : DAMAGE: HIT GAS LINE  
Work Being Done For: CHAD  
Depth: 3 FT Explosives: false Tunnel/Bore: false

Start date: 2020/03/04 21:30:00.000 Duration: N/A  
Meeting Required: false Best Time to Contact: not provided  
Meet Date/Time:  
Exc. Site (Marking Instr.): (TBD)  
GPS Lat/Long: 44.039022 -103.168483  
GPS Secondary Lat/Long: 44.040275 -103.166632  
GPS Lat/Long Caller Supplied: false Additional Locates: not provided

Remarks and Driving Directions: FROM THE INTER ITS THE 3RD HOUSE ON THE LEFT.  
DAMAGE: HIT GAS LINE- CREW ON SITE- CUST SERVICE IS UNKNOWN (ONE COULD BE WITHO  
UT SERVICE IT IS UNKNOWN YET) - GAS IS BLOWING- LINE WAS HIT ON THE FRONT OF THE  
PROPERTY.  
Utilities must respond within 2 hours M-F and within 4 hours after working hours  
.  
Grids: not provided  
TRSQ:  
End Ticket

Damage ticket called in by Contractor on 3-4-2020





# Damage Information

Address of Damage 0 PAHLMEYER DR  
Today's Date 3-4-20 Date of the Damage 3-4-20  
Time Notified 5:11 PM Time of Arrival 2:15 PM  
Is MDU or GPNG Present yes If not what time did they arrive \_\_\_\_\_  
Name of Utility Company's Representative Dyle Haynes MDU  
Name of Excavator TODY MORGAN  
Locate Ticket Number ?  
Damage Ticket Number 2001473492  
Excavator's Phone Number (205) 858-2258  
Excavators Billing Address 4200 PE HWY 44 LOT 24  
Excavators Email Address \_\_\_\_\_  
Was Gas Blowing yes Was 911 Called ? Was 811 Called yes  
Size of Line Damaged 3/4 Plastic  Steel \_\_\_\_\_  
Was line Potholed and Location verified NO  
What Equipment Damaged the Line MIDY EXCAVATOR  
What was the Extent of the Damage to the Line CUT IN HALF  
Scan or take a CLEAR picture of this form and attach it to your Ticket